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From: Ron Carr <ronwca@hotmail.com>

Sent: Monday, April 17, 2023 8:03 AM

To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: Island Park Water. Attention Commissioners

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My name is Ron Carr, we have owned a family cabin at Aspen Ridge subdivision for 23 years. I have heard there have been complaints about the public water system for our subdivision.

In the time that we have owned our cabin I can only remember three times we were out of water and that was due to freeze ups sometime in late spring. There have been a couple of times we have had low pressure due to a leak or construction activity on the area. When this happened there were signs posted at the beginning of street openings warning of a boil order. One time there was a tag placed on our door when we arrived at our cabin.

I for one have been very pleased with the service from Island Park Water. Dorothy had always been pleasant to work with and explained the reason for the problem. Freeze ups are very difficult to work with in the winter due to the snow. They are hard to locate and basically impossible to solve until the weather warms up.

I feel the community water system is a great idea and quite a bargain. It is better for the environment to have one system serving the community rather than everyone having their own well.

If cabin owners are unhappy with the service they can drill their own well for about \$25,000 to \$\$30,000. A community well is easier to monitor and better for the environment than looking after 150 individual wells. Private wells do have problems also and are expensive to maintain and cause inconvenience when they are down which usually happens on a weekend. I know because our personal home is on a private well.

There really hasn't been very many issue until the Short term rental system started. Anyone who rents expects everything to be perfect and problems handled immediately when they arrive. Many are very good people and there are a few who are completely rude and do not respect the property or other cabin owners when they visit.

When we build our cabin we were told no short term rentals were allowed and could not even accept a bottle of wine if we let someone use it.

I will reiterate that I have been very pleased with the service from Island Park Water and think it is a great service to the community.

Sent from my iPhone
